

# The Input Phase and the Quest for Trust

TPG-LRC CoRE Project: Peer Learning Activities on Digital Solutions for the  
Recognition Agenda

September 19, 2023

# Technology

”Technology at the end of the day is not really about technology alone. It’s just as much about our beliefs, our convictions, our goals and ethics; all of that comes into play.”

Herman de Leeuw, Former Executive Director of the Groningen Declaration Network

# Digital maturity levels



Born-analogue  
(e.g. paper)



Born-digital

# Risk

”Paper transcripts are an invitation to fraud.”

Andrew Hannah, Sr. Assoc. and Acting Registrar, University of Chicago

# Born-analogue = Trust in verification


- Based on born-analogue documents (e.g. paper documents.)
- An online digital verification service is used to verify the analogue documents.
- Low maturity level (low-tech model.)
- Active and passive databases.
- A hybrid model – a compromise between the past and the present.

# Trust in verification





# Example of trust in verification: Moldova

 **REPUBLICA MOLDOVA**  
Diploma de licenta. Invatamantul superior. Seria ALII

Stimati utilizatori!  
Verificati va rog prin sistemul numai diplomele personalizate in modul centralizat.  
Pentru verificarea diplomelor completate olograf adresati va rog la scolile absolvite!

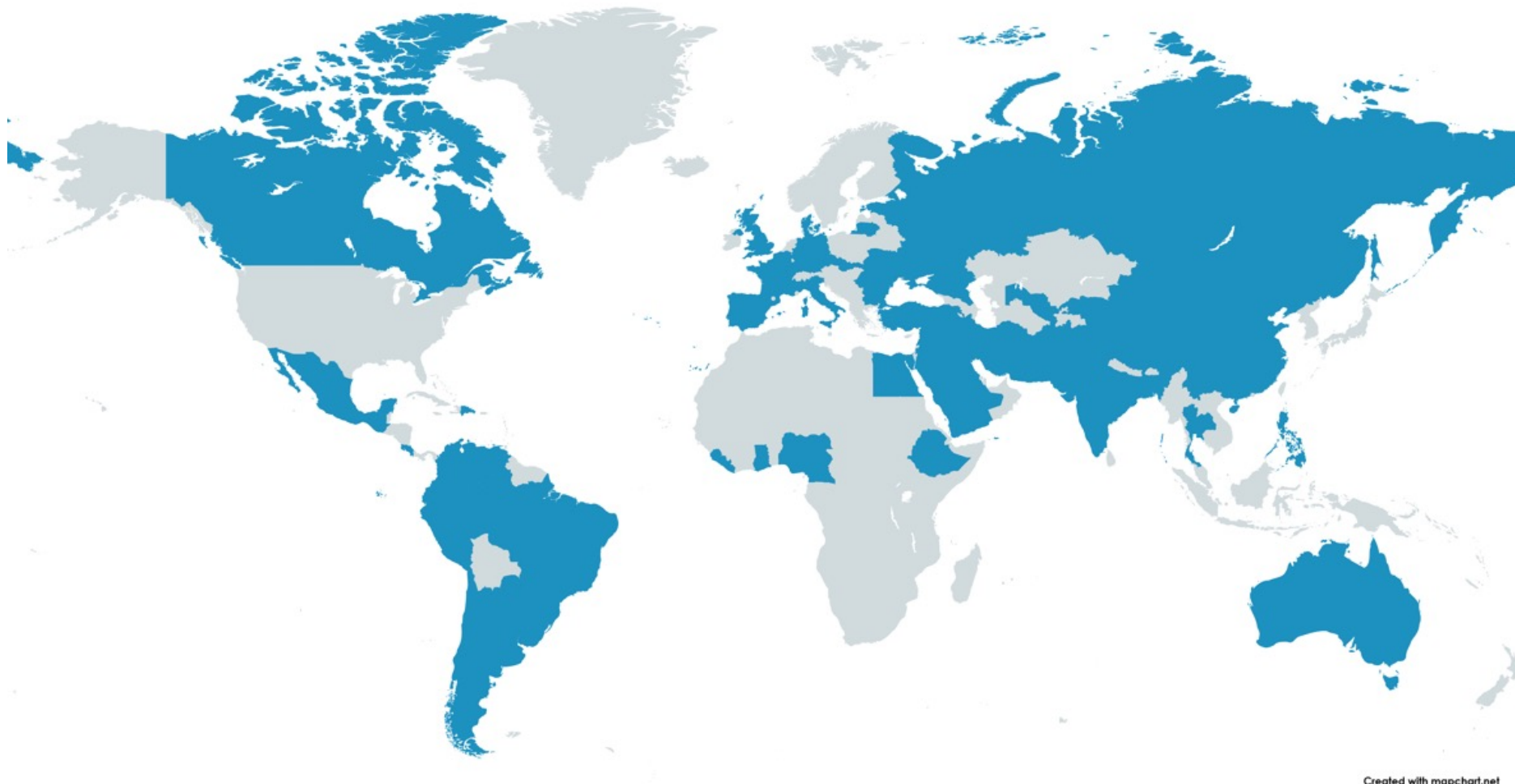
Nr. de inregistrare :

Seria si numarul diplomei:

Rezultatele cautarii:  Blancheta=ALII000070395

- 
- Cod personal:
- Institutia absolvita: **Universitatea de Stat "Alecu Russo" din Bălți / Alecu Russo Balti State University**
- Domeniu: **Științe ale educației / Education Sciences\*\* ( / )**
- Titlu: **Licențiat în științe ale educației / Licentiate in Education Sciences \*\* ( / )**
- Specialitatea: **Informatică / Computer Science**
- Media generala: **6.75**
- Media examen : **8.25**
- Nr. de inregistrare
- Seria, numarul blanchetei: **ALII000070395**
- Anul inmatricularii: **2007**
- Anul absolvirii: **2011**

# Trust in verification: map

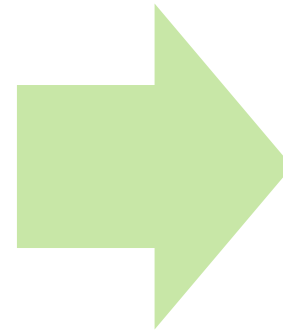
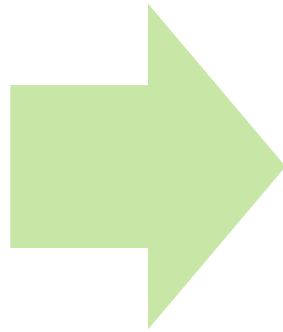




# Born-digital = Trust in delivery

- Based on born-digital documents.
- All about protecting the integrity of the document/data during its journey from the issuer to the recipient.
- Both unstructured and structured data.
- Higher maturity level.
- Email or portal.

# Trust in delivery



# Example of trust in delivery: Australia and NZ

**My eQuals** Home Providers Learners Verifiers FAQs News About us Contact LOGIN

## The official tertiary credentials platform

Governed & operated by participating Australian & New Zealand education providers.

ABOUT MY EQUALS

Trusted, secure & tamper-evident

**My eQuals is a single source of truth accepted all over the world**

Credentials issued through My eQuals are authentic, tamper-evident and legally valid. Accepted internationally and with every major Australian and New Zealand university participating, My eQuals is the trusted platform for viewing, sharing and verifying tertiary credentials.

**THE AUSTRALIAN NATIONAL UNIVERSITY**

THIS IS TO CERTIFY THAT  
FOLLOWING THE COMPLETION OF  
AN APPROVED PROGRAM OF STUDY

[Redacted]

HAS BEEN AWARDED THE DEGREE OF

### Bachelor of Laws

WITH HONOURS

GIVEN UNDER THE SEAL OF THE AUSTRALIAN NATIONAL UNIVERSITY  
ON THE SEVENTEENTH DAY OF DECEMBER 2014

Chancellor  
Vice - Chancellor

Status: ACTIVE  
Issued: 28 Oct 2017 08:28

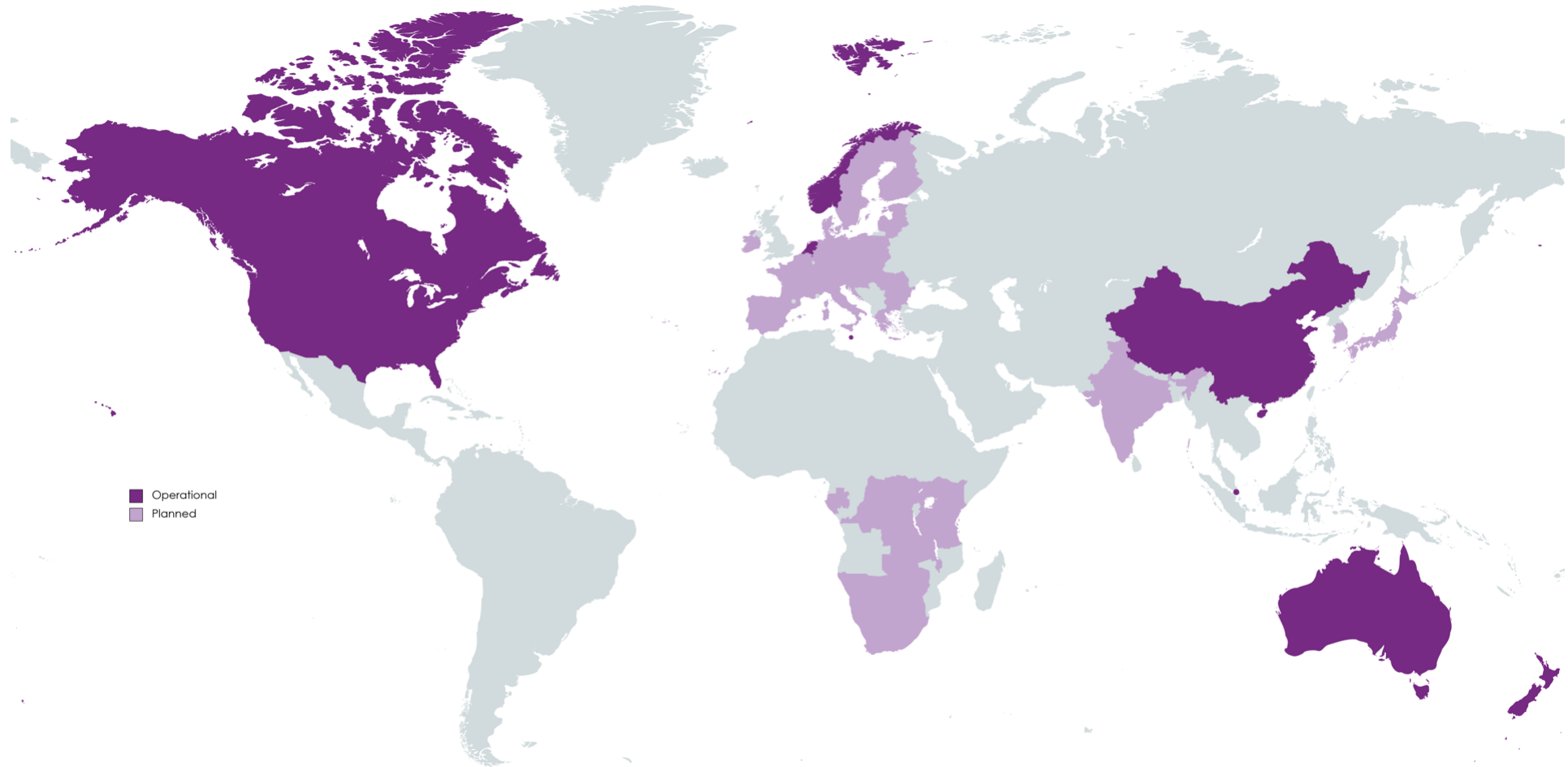
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Registration Number: 322-10337-22

Doc: 1991.10.06  
Country Of Study: Australia

Activity Log

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16 May 2022	15:22 Document sent by	

# Trust in delivery: map



# Achieving trust in the input phase - a summary

